**Customer Service Champion Trainee**

**ABOUT THE ROLE**

AFL SportsReady, in partnership with Burson Auto Parts are seeking applications from recent high school leavers who are interested in pursuing a career in sales and customer service in the Automotive industry.

As the successful trainee you will:

* Be employed by AFL SportsReady
* Work on-site with Burson Auto Parts
* Study for an accredited qualification: Certificate III in Automotive Sales – Parts Interpreter **(AUR31020)**

**DUTIES AND RESPONSIBILITIES**

As the Customer Service Champion you will learn how to sell products directly to automotive workshops, mechanics, and car enthusiasts.

Some of the tasks you will undertake may include:

* Customer service and sales
* Pricing and showroom maintenance
* Ordering and receipting incoming stock
* Picking and processing orders

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**WHY SHOULD YOU WORK WITH US?**

Our Traineeships are the best way to fast-track your career. We will provide you with the real skills and experience needed to succeed when first starting your career.

As the successful applicant, you will:  
  
• GET PAID: Earn while you learn (National Training Wage)  
• GET EXPERIENCE: Real work-place experience with Burson Auto Parts  
• GET EDUCATED: Combine work with education and study for a fully funded qualification  
• GET NETWORKED: Build a network of key industry contacts  
• GET SUPPORTED: Dedicated AFL SportsReady staff members (Field Officers and Educators) will support you every step of the way  
• GET INTO UNI: Direct entry and course credit to one of our University partners (Conditions apply, visit University partners for details)  
• GET A HEAD START: Experience + Education + Networks

If you are an Aboriginal and/or Torres Strait Islander, you will also receive one-on-one mentoring support and networking

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**JOB REQUIREMENTS**

* Eager to learn about all things automotive
* Enthusiastic and good communication skills
* Good attention to detail
* Resilient and able to work under pressure
* Motivated and goal driven

**SALARY**

**As the successful candidate, you will receive:**

* National Training Wage Award
* Fully Funded Qualification

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**OTHER JOB REQUIREMENTS**

**Applicants must have:**

* Fully Vaccinated (Covid-19)

Please note: our offices will close for the holidays on December 23, and will re-open on January 10. Your application will be reviewed upon our return.