



Simple



Helpful



Respectful



Transparent

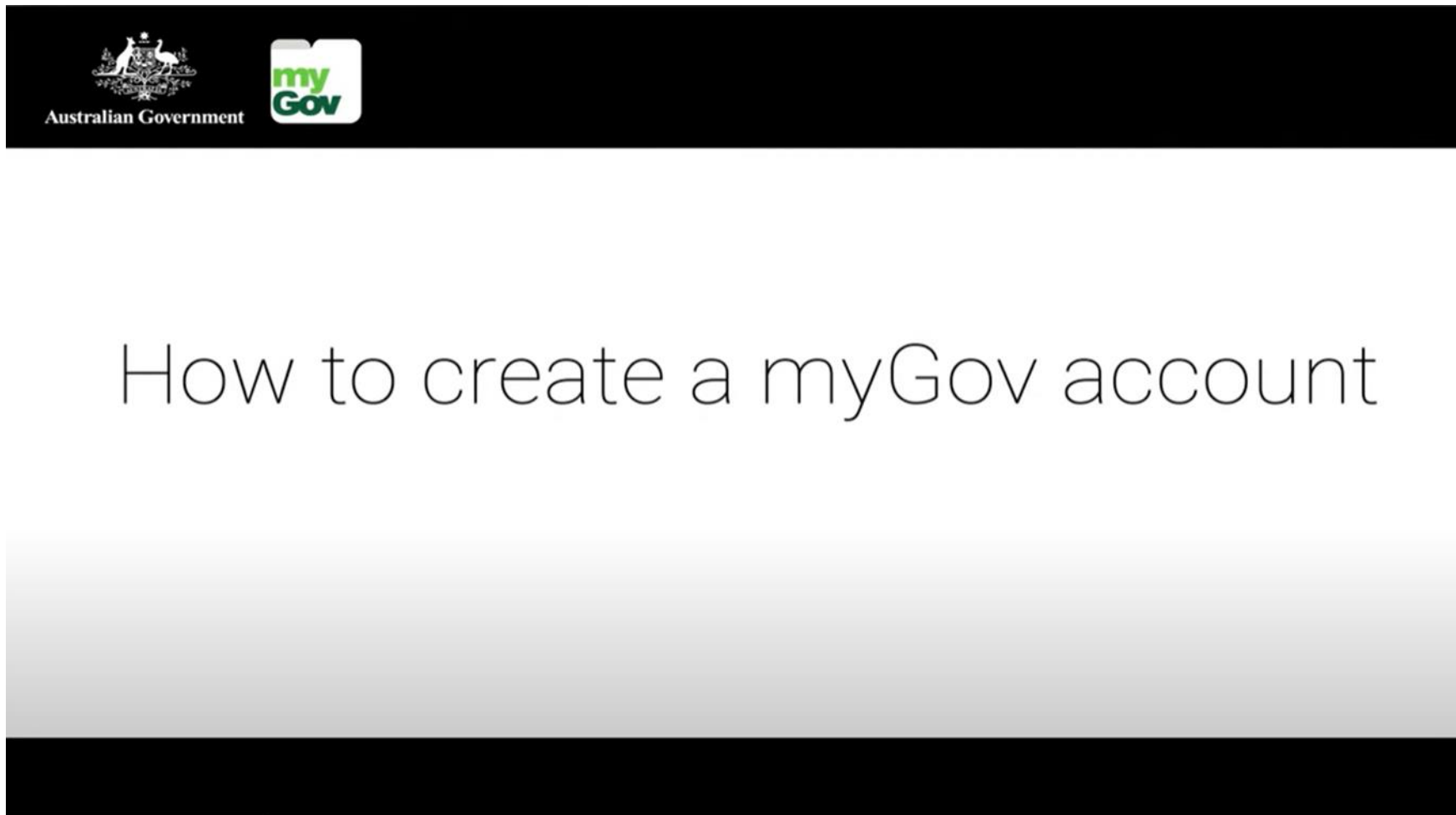
Proof of COVID-19 vaccinations – an instructional guide

- How to create a myGov account
- How to link Medicare to myGov
- How to get your proof of vaccinations

This information is current as at 3 November 2021.

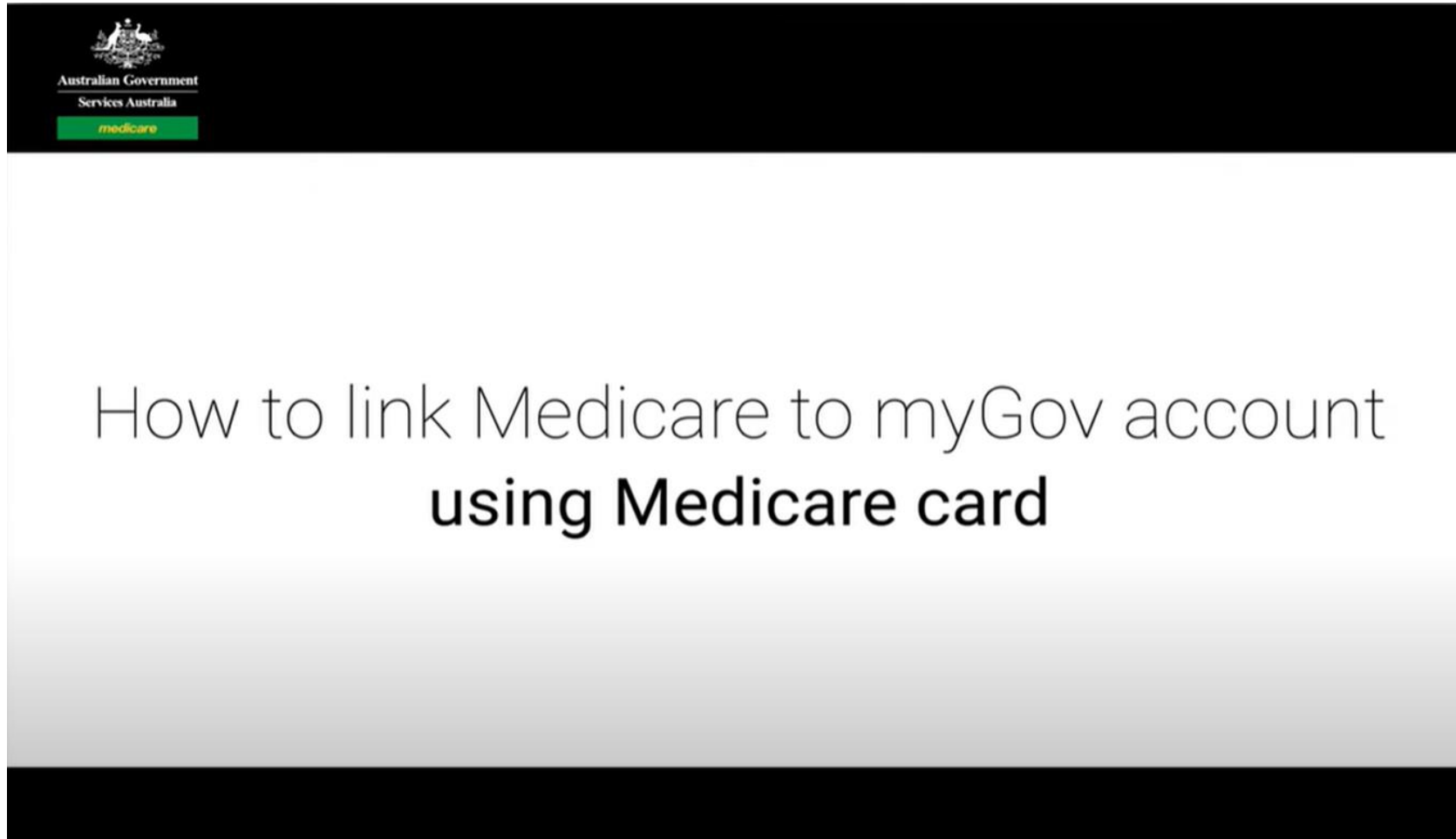
Please check the Services Australia website at servicessaustralia.gov.au for the latest information.

Video tutorial: How to create a myGov account



The transcript of this video is available in [12 languages](#)

Video tutorial: How to link Medicare to myGov using Medicare card



The transcript of this video is available in [20 languages](#)

How to get proof of vaccinations through myGov

1. Go onto your web browser on your smart device or computer (e.g. Safari, Microsoft edge, internet explorer). In the search field, type 'my.gov.au' and press enter

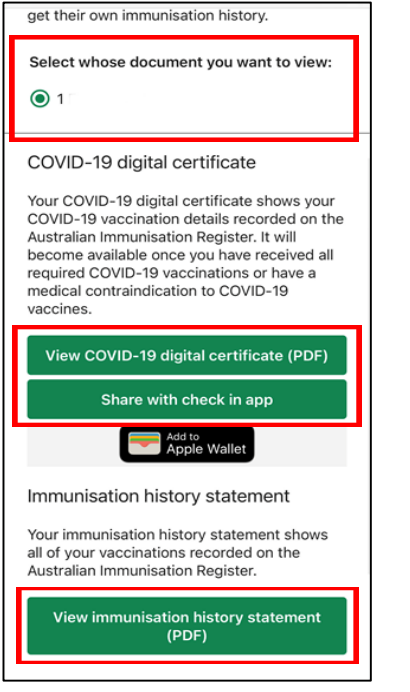
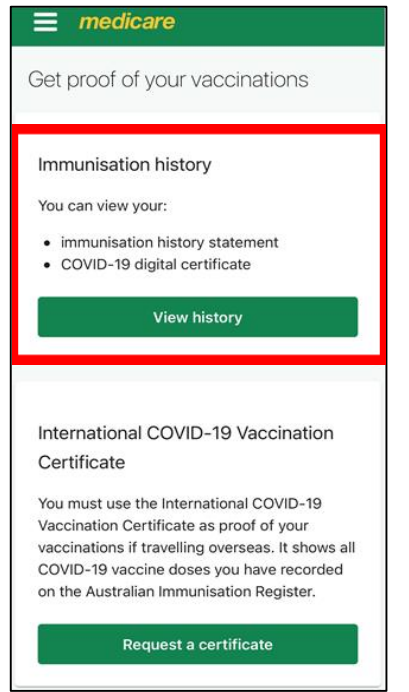
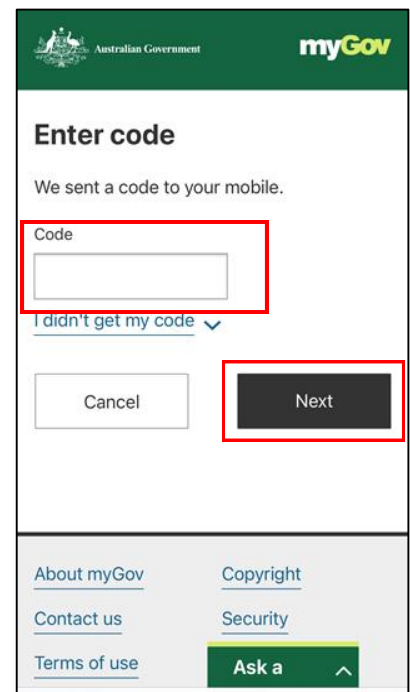
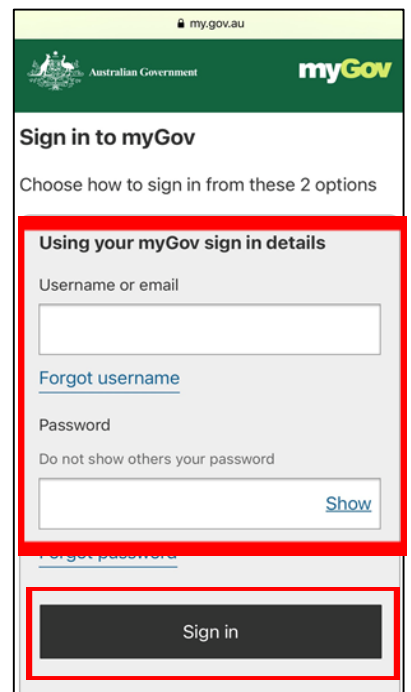
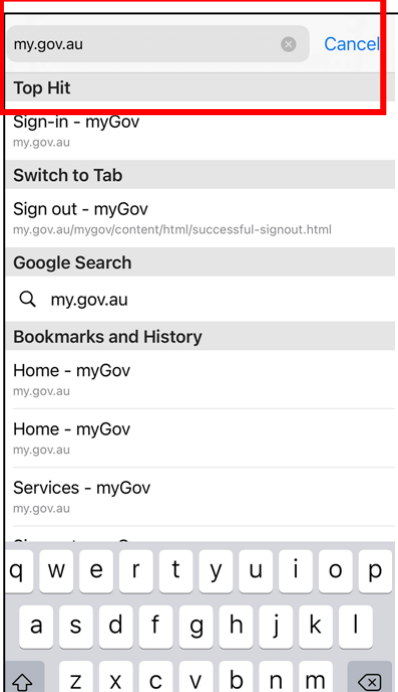
2. Sign into your myGov account using your myGov user name and password, then press 'Sign in'

3. Enter the 6 digit code you will receive on the mobile phone number assigned to your myGov account, then press 'next'

4. Ensure you have your Medicare linked to your myGov account, then select 'Go to Medicare' in the Proof of COVID-19 vaccination quick link.

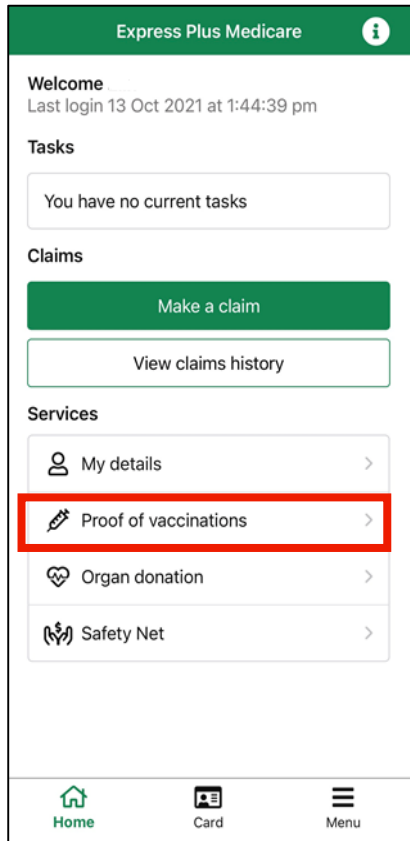
5. Select 'View history'

6. Select the name of the person under 'Select whose documents you want to view' then press 'View immunisation history statement' or 'View COVID-19 digital certificate (PDF)'

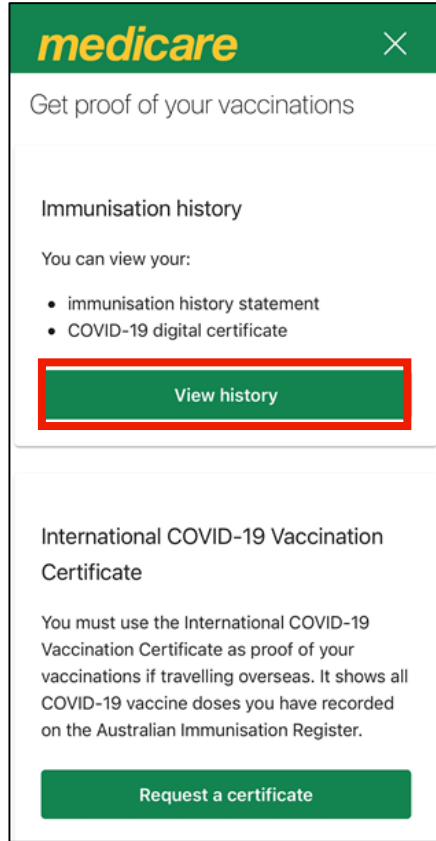


How to get proof of vaccinations through the Express Plus Medicare app

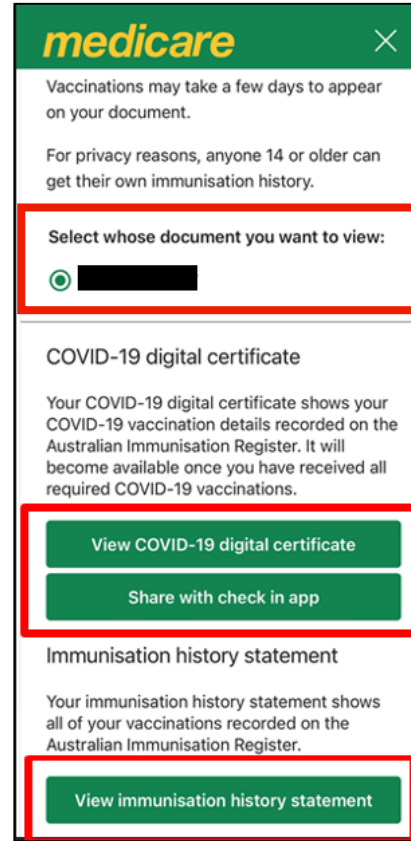
1. Sign into Express Plus Medicare app. Select **'Proof of vaccinations'**



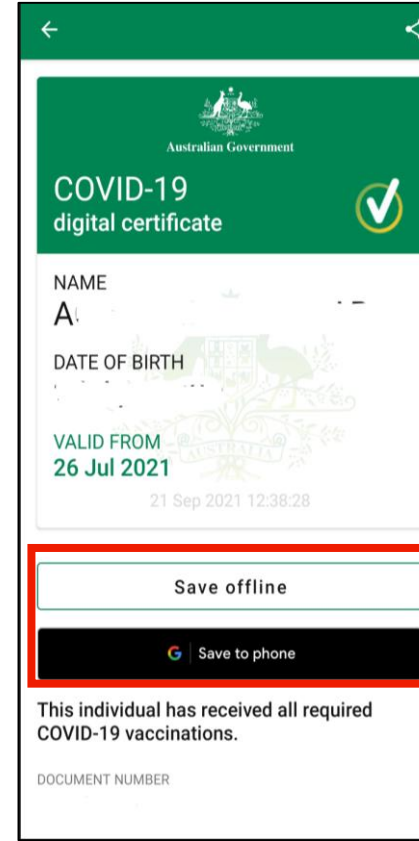
2. Select **'View history'**



3. Select your name and press **'View COVID-19 digital certificate'** or **'View immunisation history statement'**



COVID-19 digital certificate



Immunisation history statement



How to add your COVID-19 Digital Certificate to your state check-in app

1. Sign into your Express Plus Medicare app
2. Select '**Proof of vaccinations**'
3. Select '**View history**'
4. Select '**Share with check in app**'
5. Choose the state check in app you would like to save your COVID-19 Digital Certificate to, and press '**Share**'
6. Read the Terms and Conditions page, then press '**Agree and share**'
7. A warning message will appear advising you will be leaving the Express Plus Medicare app, press '**OK**'
8. Follow the prompts provided through your state check-in app. For further queries about the state app, contact your state government.

*For NSW customers – if they don't already have the Services NSW app, they will need to download this and create a log-in.

How to get your International COVID-19 Vaccination Certificate

1. Sign into Express Plus Medicare app. Select 'Proof of vaccinations'

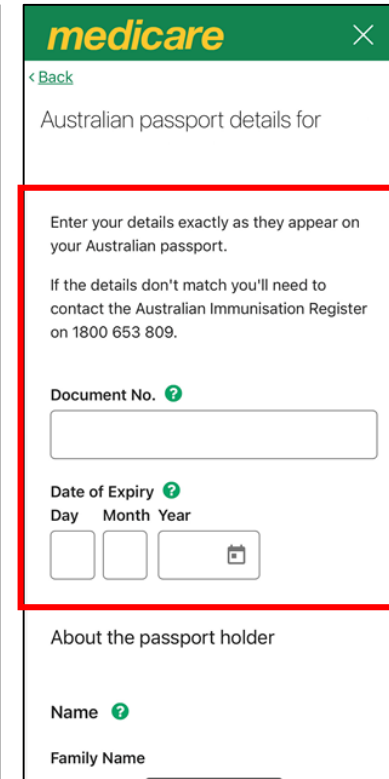
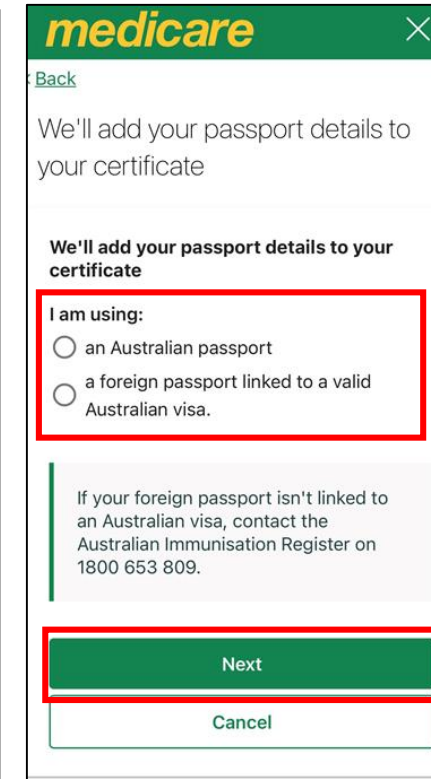
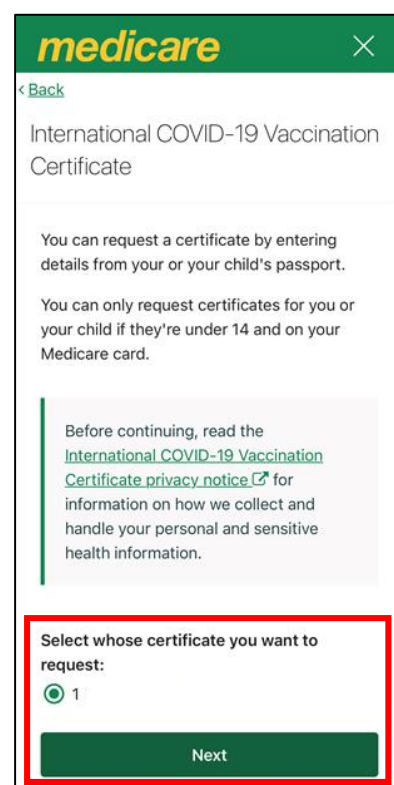
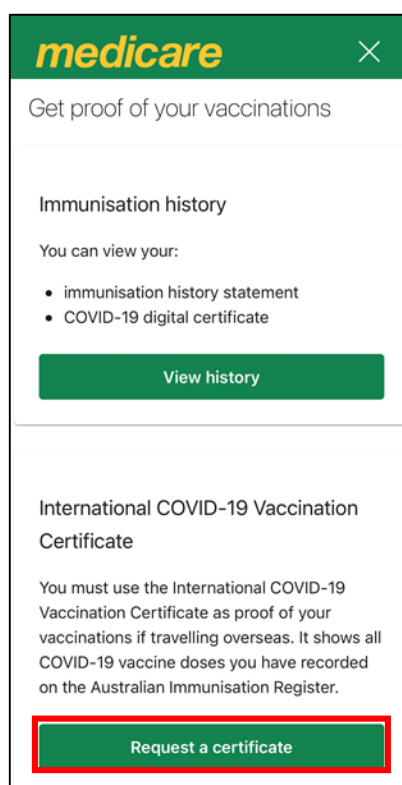
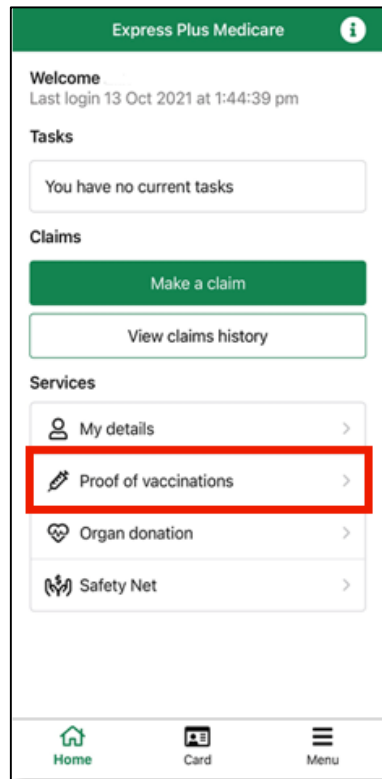
2. Select 'Request a certificate'

3. Select your name, then press 'Next'

4. Press 'Next'

5. Select the passport you will be using, then press 'Next'

6. Enter your valid passport details, then press 'Next'



How to get your International COVID-19 Vaccination Certificate – cont.

7. Review your passport details, read the declaration and press 'Submit'

8. Press 'View certificate (PDF)'

9. Press the **arrow** icon (top right corner) to save your certificate offline

10. Press 'Save for offline'

11. Enter a document name for your certificate, press 'Save', then press 'OK'

12. Your International COVID-19 Vaccination Certificate can be viewed offline from your Express Plus Medicare app home screen

medicare

your passport details by sharing these details and your full name, date of birth and gender, if you're travelling on:

- an Australian passport, with the Australian Passport Office within the Department of Foreign Affairs and Trade
- a foreign passport with an Australian visa, with the Department of Home Affairs.

You also consent to sharing your personal information, including vaccination information and passport details, with the Australian Passport Office to generate your certificate using ePassport technology.

You have read the International COVID-19 Vaccination Certificate privacy notice and understand the information outlined in the notice.

Submit

Cancel

medicare

Your International COVID-19 Vaccination Certificate is ready

What to do

Save or print a copy of your certificate before you exit. If you don't, you'll need to request a new one by re-entering your details.

As your International COVID-19 Vaccination Certificate contains sensitive health information, it's your responsibility to keep it safe. Make sure you store it securely and only show it when you need to provide proof of your COVID-19 vaccinations.

View certificate (PDF)

Close PDF

Australian Government

International COVID-19 Vaccination Certificate

Proof of vaccination Issued by AUS Version 1 UVCV VAO01344845

Name of the holder:
Date of birth:
Sex:
Passport number:

Visible Digital Seal (VDS-Int)
Authorities can verify that this document is true and unaltered with a QR reader that checks against Australia's ePassport Country Signing Certificate Authority public key.

| VACCINATION EVENT | | Vaccine brand/Manufacturer | Disease or agent targeted | |
|---|--------------|----------------------------|---------------------------|-----------------------|
| Vaccine or implantation: XMMMM (COVID-19) | | Pfizer Comirnaty | RAA1.9 (COVID-19) | |
| Date of vaccination: | Dose number: | Country of vaccination: | Administering centre: | Vaccine batch number: |
| 2021-08-11 | 1 | AUS | State Health | FF4232 |
| 2021-09-02 | 2 | AUS | State Health | F00050 |

This document bears a Visible Digital Seal for a Non-Contrained Environment (VDS-Int), as specified by the International Civil Aviation Organization. UVCV means "Unique Vaccination Certificate Identifier", XMMMM and RAA1.9 are World Health Organization codes for COVID-19.

Close PDF

Save or share

Would you like to save your International COVID-19 Vaccination Certificate for offline use, or share?

If you save for offline use, other users who have access to this device will be able to view this certificate when you are logged out of the Express Plus Medicare App.

Save for offline

Share

Save for offline

Name of document

International COVID-19 Certificate

Save

Cancel

Saved

This document may now be viewed when offline from the login screen.

OK

Australian Government Services Australia

medicare

Express Plus

Welcome back

Sign in as [user]

Sign in as someone else

Offline items

How non-Medicare eligible people can get their proof of vaccinations

People not eligible for Medicare can get their proof of vaccination by signing up for an Individual Healthcare Identifier (IHI) through their myGov account.

They'll need one of the following identification documents:

- passport, with a valid Australian visa
- Australian driver licence.

We'll use these documents to verify their identity and give them an IHI.

Follow these steps to get an IHI online:

1. Sign in to myGov
2. Select **services or link your first service**
3. Select **Individual Healthcare Identifier (IHI) service** from the list
4. Follow the prompts to link the service.

For more information, go to [Individual Healthcare Identifiers - Services Australia](#)

How people can get paper proof of vaccinations

To get a paper copy of their immunisation history statement or COVID-19 digital certificate, people can:

- call the Australian Immunisation Register (AIR) on **1800 653 809**
- call Medicare on **132 011**
- ask their vaccination provider (e.g. GP, Aboriginal Medical Service, pharmacist) to print a copy.

When you call AIR or Medicare, let us know if you need an interpreter and we will arrange one for free.

Immunisation history statement

As at: 18 September 2021
For: JOE CITIZEN
Date of birth: 12 September 1969
Individual Healthcare Identifier (IHI): 5278 6439 8293 1074

| Date given | Immunisation | Brand name given |
|-------------|--------------|------------------|
| 21 Apr 2021 | Influenza | FluQuadri |
| 16 Jul 2021 | COVID-19 | Pfizer Cominaty |

Next NIP immunisation/s due: No vaccines due. Date due:

Notice/s

Disclaimer
The Australian Immunisation Register records immunisations given to people of all ages in Australia. Immunisations given before 1 January 1996 are not displayed on the statement.
NIP immunisations refer to immunisations required under the National Immunisation Program schedule

Australian Government

COVID-19 digital certificate ✓

This individual has received all required COVID-19 vaccines.

Name: [Redacted] Date of birth: [Redacted]
Individual Healthcare Identifier (IHI): [Redacted] Document number: [Redacted]
Valid from: 01 Jul 2021

Vaccinations: COVID-19 Vaccine AstraZeneca
Dates received: 15 Apr 2021, 01 Jul 2021

Disclaimer
This certificate shows your COVID-19 immunisation details as reported to the Australian Immunisation Register by your vaccination provider. It is available because you have received all required doses of a COVID-19 vaccine approved for use in Australia. The valid from date reflects the date from which you received all required doses of the COVID-19 vaccine.
Every effort is made to ensure that the information contained on the Australian Immunisation Register is correct. The data is based on information provided by vaccination providers and the accuracy of data is dependent on the quality and timeliness of information provided.
If any of the immunisation details shown on the certificate are not correct, please ask your vaccination provider to provide the correct details by calling us on 1800 653 809 (call charges may apply).
If you have any questions about this certificate please call the Australian Immunisation Register on 1800 653 809 (call charges may apply).
Version: v2021.06.05 Date generated: 02 Jul 2021

For more information

- servicessaustralia.gov.au/covidvaccineproof
- [How to get proof of your COVID-19 vaccinations](#) factsheet - available in 58 languages
- [Community resources](#)
 - **CALD** eKit includes translated factsheet and posters
 - **Indigenous** eKit includes an audio in Walpiri (other languages will be available soon)
- Translated myGov videos:
 - [How to create myGov](#)
 - [How to link Medicare to myGov](#)